

Akamai Advantage adds Dental Benefits in 2017

HMSA is pleased to announce new dental benefits will be added for Akamai Advantage Dual Care (PPO-SNP) a dual-eligible special needs plan (D-SNP) starting January 1, 2017. The new benefits will supplement the medical plan for HMSA Akamai Advantage Dual Care members. The dental benefits include preventive, diagnostic and select prosthodontic services such as cleanings, exams, xrays, with some denture repair services offered. A complete listing of all covered services is available in the dental manual in the Provider Resource Center at hmsadental.com.

Since the dental benefits are part of the HSMA Akamai Advantage Dual Care medical plan, we won't issue a separate dental membership card. Members with Akamai Advantage Dual Care dental benefits will use the HMSA medical card below:

		Dual Care (PPO SNP)	
Subscriber Name KIMO M ALOHA		Group M12456	MedicareRx Prescription Drug Coverage CMS-H3832 011
Subscriber ID XLMA000011223344		Personal Care Physician DR MOKI HANA	
PLAN (80840)	MEDICAL 896		
RXBIN 004336	PART D 744		
RXPCN MEDDADV			
RXGRP RX3982			
RXID A000011223344			
HMSA Akamai Advantage*			

		hmsa.com/advantage	
Oahu 948-6000		Hilo 935-5441	Kauai 245-3393
Kona 329-5291		Maui 871-6295	
TTY 711		Toll-free 1 (800) 660-4672	
For care when traveling out of state call: Blue Card 1 (800) 810-BLUE			
Blue Cross Blue Shield of Hawai'i 818 Keeaumoku St. Honolulu, HI 96814-2365			
An Independent Licensee of the Blue Cross and Blue Shield Association Business hours: 7 days a week 8 a.m. to 8 p.m.			

Do NOT bill Medicare. Claims for covered services must be filed with HMSA. Payment will be based on the member's eligibility at the time services are received. Medicare limiting charges may apply.

Submit claims to:
HMSA - CLAIM
P.O. Box 860
Honolulu, HI 96808-0860

Services rendered out-of-state may be limited. Mail claims to: The local Blue Cross Blue Shield of the service area.

For Prescription Drug Benefit claims, mail to:
Pharmacy Claims
P.O. Box 52066
Phoenix, AZ 85072-2066

To check eligibility and benefits, go to the mydentalcoverage.com or call Dental Customer Service at (808) 948-6440 on Oahu or 1 (800) 792-4672 toll-free on the Neighbor Islands.

Members will use the HMSA dental PPO network. Providers will be reimbursed at the current PPO fee schedule.

PLEASE NOTE: Details regarding the Medicare Advantage Plan with claim submission guidelines will be outlined in the Provider Manual hmsadental.com

Please submit dental claims electronically using Payer ID HMSA1. Or, mail claims to:

HMSA Dental Claims
P.O. Box 1187
Elk Grove Village, IL 60009-1187

Also, HMSA Akamai Advantage Dual Care members who have a qualifying medical condition such as diabetes, coronary artery disease or oral cancer and women who are pregnant may have more services available under the Oral Health for Total Health program. Members can visit hmsa.com/oralhealth for more information.

Providers that have opted out of Medicare programs have been deleted from the list of participating providers for HMSA Akamai Advantage Dual Care members.