

HMSA Dental Services and Philips Oral Healthcare Present a Continuing Education Event (2 CEU)

Putting the “I” in Team: Interprofessional Patient Centered Care

According to research from the University of Iowa, “by 2020, the sheer volume of medical knowledge will double every 73 days.” Treating our patients as a whole versus focusing on just one diagnosis represents the future of health care delivery. Communication among professionals provides a depth of knowledge that creates a “dream team” for our patients. Collaborative efforts to obtain, share, and process information contributes to consistent patient-centered care.

This course is designed to promote **intra-office** and **inter-office** communication to cultivate partnerships throughout all aspects of health care. An introduction and review of practice guidelines, customized referrals, and documentation will be explored.

Reflection on past game changers in dentistry allows us to look forward and recognize future inter-disciplinary opportunities. Participants will discuss topics related to elevating communication skills, standardizing office protocols, and tailoring documentation. The time is now to bridge the gap in health care through adaptation, customization, and collaboration.



This course is sponsored through an educational grant provided by Philips Oral Healthcare

Dentistry. The formal continuing dental education programs of this program provider are Fellowship/Mastership and membership maintenance credit. Approval does not imply board of dentistry or AGD endorsement. The current term of approval extends from 1/1/15 to 12/31/18. Provider ID #217878.



Philips Oral Healthcare is designated as an Approved PACE Program Provider by the Academy of General Dentistry. The program is accepted by AGD for acceptance by a state or provincial board of dentistry.

See attached page for speaker information



Meet the Speaker: Lisa Copeland, RDH

Lisa Copeland is a graduate of Broome Community College in New York with 28 years of clinical practice experience. She began her career in the Center for Osseointegration in Washington, D.C., which specialized in dental implants and prosthetics. She's an active member of the ICOI and ADIA, two organizations dedicated to world-class education pertaining to dental implants.

As an international speaker and educational consultant for over 25 years, Copeland has presented a wide range of topics to audiences throughout the world. She is a committed member of the National Speakers Association, which promotes the highest standards of professional speaking partnered with lifelong learning.

Copeland worked in Singapore for five years and then relocated to Washington state, where she currently practices. She's also the professional education manager in the northwest Philips Sonicare/Zoom.

Her passions in life include triathlons, cycling, swimming, snowboarding, and travel.