



IMPORTANT NOTICE TO PROVIDERS

HMSA Dental Plus Plan (Coverage Code A99)

Since January 2012, eligible HMSA members have been able to enroll in an HMSA individual dental plan which includes Major Services (crowns, bridges and dentures).

NEW HMSA DENTAL PLUS PLAN MEMBERS

New Dental Plus Plan members must satisfy a 12-month waiting period before Major Services are covered.

MEMBERS WITH ANOTHER HMSA DENTAL PLAN THAT INCLUDES MAJOR SERVICES

Current HMSA members that have at least 12 months of prior HMSA dental coverage that includes Major Services coverage can continue to receive Major Services with no waiting period when they switch to the Dental Plus Plan.

HMSA is allowing up to 60 days from the date a member cancels his or her current HMSA dental plan to enroll in the Dental Plus Plan and retain continuous coverage to avoid a waiting period.

MEMBERS WITH ANOTHER HMSA DENTAL PLAN THAT DOES NOT INCLUDE MAJOR SERVICES

Current HMSA members with a dental plan that does NOT include Major Services coverage must satisfy a 12-month waiting period before Major Services are covered when they switch to the Dental Plus Plan.

To verify if an HMSA Dental Plus Plan member is eligible for Major Services coverage in HHIN, please check the member's prior HMSA coverage code to determine if Major Services coverage was present and if a waiting period will apply.

If you have questions about your patients' eligibility, please call Dental Customer Service at 948-6440 or toll-free (800) 792-4672.